

Wag Central Release of Liability Waiver

This agreement includes a release of liability and waiver of legal rights and deprives you of the right to sue the owner(s) of any Wag Central or related properties. Do not sign this agreement unless you have read and understand it in its entirety. In consideration for your dog(s) ("Dog") being permitted to come to Wag Central's facility, you agree to all of the policies, procedures, releases, terms and conditions set forth below. The following Agreement will apply at the Wag Central facility in Stratford, CT.

Personal Property

Wag Central will not be liable for any lost, stolen or damaged personal property belonging either to you or to your dog. If your dog causes any personal property damage to Wag Central, you will be responsible for the full cost of all treatment, repairs and replacements. Fees. You must pay for all services and products by credit card, cash or check. All payment is due at the time that you pick your dog up. You give your express permission for Wag Central to charge any credit card you provided for unpaid services or products upon the date services were supposed to have been completed. You further agree to pay any collections costs and the cost of any returned or challenged check or debit charges.

Cancellation/Refund Policies

Daycare, Swimming, Grooming, Training, Play Park, Party

We ask that you give at least 12 hours for Daycare, Swimming, Grooming, and Training, Play Park, and Party cancellations. No shows will be charged the full amount for their reservation. If you miss two appointments without notice, your future reservations will be cancelled and all new reservations will require full payment of the booking up front.

Boarding

For non-holiday boarding stays, please notify us of your cancellation 48 hours in advance.

For holiday and peak season boarding reservations, we require 3 days notice and a non-refundable deposit for the first night at the time of the reservation. If we do not receive your cancellation within the determined timeframe, you will be charged 50% of your scheduled boarding stay. No shows will be charged for the reservation in its entirety.

Retail

If your dog destroys, obliterates or demolishes an item bought at Wag Central, please contact the manufacturer directly. Most brands we carry have a replacement policy. Unused merchandise can be exchanged at Wag within 30 days of purchase for a store credit. Please bring your receipt, printed or digital. Used merchandise cannot be returned.

Aggressive Dogs

If your dog exhibits aggressive or other unacceptable behaviors he/she may be separated from other dogs or asked not to return to Wag Central. This decision will be made solely by Wag Central.

Abandoned Dogs

No dog may be left at Wag Central after the scheduled pick-up time without communication from you. If your dog is left at Wag Central without any contact, instruction or notification regarding its pick up from you or your authorized representative for more than 24 hours, your dog will be deemed "Abandoned." If you abandon your dog at Wag Central, Wag Central will become the legal owner and guardian. Wag Central will determine the best course of action for the dog, whether to rehome him or relinquish it to a shelter. IF YOU ABANDON YOUR DOG AT Wag Central, YOU UNDERSTAND THAT YOU MAY BE UNABLE TO RETRIEVE POSSESSION OF YOUR DOG AND WILL HAVE NO RECOURSE AGAINST Wag Central.

Duty To Disclose

You must disclose on a continuing basis any and all medical or other conditions, including but not limited to personality concerns or behavioral incidents that may affect, limit or prevent your dog's ability to participate in activities or stay at Wag Central.

Acceptance And Acknowledgement Of Risk

YOU FULLY UNDERSTAND THAT: (A) THERE ARE INHERENT AND POTENTIAL RISKS INVOLVED WITH INTERACTIONS BETWEEN HUMANS AND DOGS. AS WELL AS BETWEEN DOGS AND OTHER DOGS, ANY OF WHICH MAY RESULT IN PROPERTY DAMAGE OR BODILY INJURY, INCLUDING BUT NOT LIMITED TO PERMANENT DISABILITY, SICKNESS, OR DEATH TO THE HUMAN OR DOG; (B) THERE MAY BE OTHER RISKS NOT KNOWN TO YOU OR Wag Central, NOR READILY FORESEEABLE AT THIS TIME (COLLECTIVELY "RISKS"). YOU FULLY ACCEPT AND ASSUME ALL RISKS AND RESPONSIBILITY WITHOUT LIMITATION, ALL LOSSES, COSTS AND DAMAGES INCURRED AS A RESULT OF YOUR DOG'S PARTICIPATION AT Wag Central, INCLUDING ANY VETERINARIAN EXPENSES INCURRED ON BEHALF OF OR CAUSED BY YOUR DOG.

Veterinarian Liability And Care

Wag Central retains the right to obtain medical treatment for your dog, if it appears that your dog may be ill, injured, or exhibits any other behavior that reasonably suggests your dog may need medical treatment. YOU WILL BE FULLY RESPONSIBLE FOR ALL COSTS RELATED TO ANY MEDICAL TREATMENT, INCLUDING WITHOUT LIMITATION, THE COST OF ANY TRANSPORTATION FOR THE PURPOSE OF SUCH TREATMENT. You must also provide veterinary records to Wag Central upon request.

Wag-On Taxi

If you choose, Wag Central will provide transportation for your dog(s) and agrees to exercise exceptional care of your dog(s) during transport. You knowingly recognize, accept, and assume all known and unknown risks in allowing your dog(s) to be transported. You acknowledge that this release is being relied upon by Wag Central to permit transportation of your dog(s) to and from a scheduled location. You accept any and all conditions and policies set forth associated with the activities and hereby agree to comply with them. Wag Central may, at any time, refuse a dog transportation if the dog exhibits behavior that could be harmful to the dog, other dogs, or staff, such as: aggression or uncooperative behavior, high anxiety , refusal of dog to load into vehicle, or a condition or behavior rendering the dog generally not fit for transportation. We will not transport any pet that requires a muzzle or other restrictive device. You accept that Wag Central is not in any way responsible for any injury or illness while under their care. You will not hold Wag Central liable, financially or legally, for any physical, mental, or health issues that arise during or as a result of your dog’s transport.

Waiver, Release, and Indemnification

You hereby agree to expressly and forever generally waive, discharge claims, indemnify, release from liability, save, hold harmless and defend Wag Central, their invitees, owners, officers, directors, employees, contractors, volunteers, agents, representatives, lessors, and all others having an interest in Wag Central from and against any and all injury, liability, claims, litigation, actions, suits, costs, losses, damages, attorney’s fees, expenses or demands of every character whatsoever on account of, arising out of, resulting from or relating in any way to (i) any act or omission of the Releases (ii) your dog’s participation at Wag Central. YOU AGREE THAT THIS RELEASE IS BINDING ON YOU AND OUR SUCCESSORS, HEIRS, LEGAL REPRESENTATIVES AND ASSIGNEES.

Printed Name: _____

Signature: _____ Date: _____